



## TERMS AND CONDITIONS FOR WEBSITE USAGE

Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern We Want Your Motorhome relationship with you in relation to this website.

The term 'We Want Your Motorhome' or 'us' or 'we' refers to the owner of the website whose registered office is We Want Your Motorhome, Vision Park, Chivers Way, Histon, Cambridge, CB24 9AD. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

The content of the pages of this website is for your general information and use only. It is subject to change without notice.

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From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).

You may not create a link to this website from another website or document without We Want Your Motorhome prior written consent.

Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Scotland and Wales.

### Distance selling regulations

Under the Distance Selling Regulations, if you have ordered goods directly from our website or by phone, you have a right to cancel your order and receive a full refund.

To cancel, you can email us or write to us (see contact us for details) within seven working days\* of delivery of your item(s), quoting your order number. You must take reasonable care of the item(s) and ensure that the item(s) is returned to us in as close to new condition as possible. Item(s) may be returned to us, or we can arrange collection free of charge.

You may cancel an order for services in the same way, within seven working days\* of the date of purchase, unless the services begin sooner.

You may not cancel accommodation, transport or leisure services which occur on a specific date. The Distance Selling Regulations do not apply to Financial and Insurance Services.

### When you can't cancel

Please note that there are circumstances when you cannot cancel.

These are if:

We have already started to provide the service within the cancellation period and you have agreed to this

You had the goods made to your specifications or personalised

The items are likely to go off or deteriorate quickly

The goods by their nature cannot be returned

You have opened sealed software, CDs, DVDs etc

The price is dependent on fluctuations in the financial market

Goods are clearly personalised

\* All days other than Saturdays, Sundays and public holidays.



### CONTACT US

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